

WSC ADVISORY #2021-033
Reporting Ethical and/or Professional Violations in APD iConnect

ACTION REQUIRED

EFFECTIVE DATE: IMMEDIATELY

This Advisory is to notify all Qualified Organizations (QOs), Waiver Support Coordinators (WSCs), and Consumer Directed Care Plus (CDC+) Consultants of the reporting requirements for ethical and/or professional violations. It is the responsibility of QOs, WSCs, and CDC+ Consultants to ensure ethical and/or professional violations are properly and timely reported.

Pursuant to Rule 65G-14.003(1), Florida Administrative Code (“F.A.C.”), “[E]ach Qualified Organization must report to the Agency any violation of ethical or professional conduct by Support Coordinators employed by that organization within seven (7) calendar days of discovering the violation, unless the violation threatens the health and safety of a client(s). Any violation that could cause a client’s physical, mental, or emotional health to be significantly impaired must be reported to the Agency within 24 hours of discovering the violation.”

The “Reporting Ethical and/or Professional Violations in APD iConnect Attachment,” attached hereto, provides instructions on reporting ethical and/or professional violations. Please refer to Rule 65G-14.003, F.A.C., for more detail on types of violations and the information needed when reporting a violation.